



Front Office Software Engineer (Budapest)

New ideas are all around us, but only a few will change the world. Are you a change maker interested to be part of this opportunity?

The Telecommunications landscape is in a constant flux of change. For telecommunication professionals, knowledge and competence is vital in this ever-changing industry.

Huawei has a dynamic and multicultural environment, in the great step of opening of a new technical hub in **Budapest, Hungary** market.

At Huawei we are looking for people who share our vision: to enrich life through communication. We are offering a challenging position, the opportunity to grow and expend your knowledge through daily interaction with skilled engineers located all over the world.

Job Responsibilities:

- Provide First line maintenance support for software project
- Respond to all product incidents tracing, ensuring as far as reasonably possible that all SLA are met.
- Provide OOH on-call cover as required by agreed on-call rota.
- Provide Line manager and relevant managers with regular up-to-date information on progress of on-site issues.
- Complete and submit all paperwork and document within SLA.
- Ability to lead on resolving basic technical problems as well as getting instructions.
- Cooperate with others, such as platform or application layers support
- Take responsibility for the operation domain delivery of software projects in the European regions.
- Introduce capabilities in the software domain and Team cooperation.
- The engineer will be the responsible team member, working in a shift 24x7.

What you have to bring with you:

- Bachelor's Degree in Computer Science/Telecommunication is a must;
- Knowledge in Linux with database, virtualization skills;
- Basic technical Knowledge of kubernetes, docker and prometheus.
- Understanding of hardware/software integration issues and problem description.
- Incident and Problem Management skills - confident to analyze problems of the business, platform, DB and software components, maintain customer relationships and improve customer satisfaction.
- Able to provide issue analysis and progress document
- Fluent in English (both written and spoken)

Join us for Building a Better Connected World



What we offer:

- A professional career in one of the leading multinational telecommunication company
- Challenging work and competitive salary package.
- Referral bonus, You are a model future employee for us, so if you have colleagues, friends with similar profile like yours, please send us as referral and you will be remunerated with referral bonus.
- 12.000 HUF meal allowance (szép card)
- Medical assurance at Medcover
- Monthly Budapest transportation season ticket, which costs 10.500 HUF/month, or you can choose the 9 HUF/ km transportation allowance if you use car.
- Annual bonus according with the performance of each employee.
- Travel outside Hungary as per position/project requires – business trip allowance, transportation and accommodation will be cover by the company accordingly local legislation
- Overtime in case of needed – paid extra
- Annual leave days –The base annual leave quota is 20 days, but accordingly local legislation you can have extra annual quotas because of the ages and if somebody has children.

How to apply/ contact information:

Please send your detailed Resume/CV in English via E-Mail (Word or Adobe PDF) to HR Department to eszter.abigel.farkas@huawei.com (indicating your earliest start date as well as salary expectation). Please be assured your CV containing personal information will be kept confidential and be used only for job match in Huawei.

Privacy statement:

http://r.huaweistatic.com/s/esddp/agreement/v1/app_000000035837/PSTA/20201109/Windows/en_US.html